



## GENERAL CONDITIONS OF SALE

The sale of the products through the portal "[www.saggezzaetradizione.com](http://www.saggezzaetradizione.com)" are set by these General Conditions of sale. This section is about the in-depth analysis of the General Conditions which regulate the sale of the products marketed and sold directly on its web-site by "Saggezza e Tradizione" with legal residence in via Roma n°40 Seulo (CA) - Sardinia - ITALY.

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The General Conditions are managed in these sections:

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1.1 "Saggezza e Tradizione": it is the Company which intend to carry out the sale through the web of the food and non-food products of its selection.

1.2 "Products": they are all the products and/or goods marketed by "Saggezza e Tradizione" and they are part of its own selection.

1.3 "Customer": it is the buyer of the Products who is the legal person, the VAT owner and buys for aims referred to the commercial activity or for the professional activity possibly done.

1.4 "Site": they are all the Web pages related to "www. saggezzaetradizione.com".

1.5 "Our proposals" are the single products or all the products organized in special packaging and which are not suggested in a particular period.

2.1 The General Conditions are the integral part of any proposal, purchase order and confirmation of the purchase order of the Products marketed by "Saggezza e Tradizione" in effect at the time of the related order.

2.2 The General Conditions are exclusively for the sale to one customer, as stated before.

3.1 All the agreements are considered closed exclusively through the log-in to the web-site

of the customer (represented or authorized responsible), using the distance communication technology through the internet web.

3.2 All the purchase orders transmitted to "Saggezza e Tradizione" need to be entirely completed in its own part and need to have the necessary elements for the exact recognition of the ordered Products, of the Customer and of the delivery place of the products.

3.3 The purchase order transmitted to "Saggezza e Tradizione" is considered valid as agreement proposal of the Customer showed online.

3.4 The order confirmation made by "Saggezza e Tradizione" and transmitted to the Customer indicated e-mail, confirms the order data and is valid as acceptance of the agreement proposal.

3.5 The agreement can be considered as concluded, and it is binding for the two parties, when "Saggezza e Tradizione" confirms the purchase order sending a confirmation email to the Customer.

3.6 "Saggezza e Tradizione" sets aside the faculty of ignoring the incomplete orders or the orders which are not well filled or they don't have the requested minimum quantity or they can't do adequate warranties of solvency that is when it is not possible to have all the products requested. In these cases the customer will be informed through e-mail that the agreement is not concluded and "Saggezza e Tradizione" didn't consider the purchase order specifying the reasons. When the products presented by "Saggezza e Tradizione" are not available or sellable anymore in the moment of the last access to the web-site that is at the order sending, "Saggezza e Tradizione" will communicate promptly, and in any case within thirty (30) days starting from the day after that in which the order would be transmitted to "Saggezza e Tradizione", the eventual unavailability of the ordered products. In case of forwarding of the order and payment of the price, "Saggezza e Tradizione" will be disposed to pay back those products paid in advance.

4.1 "Saggezza e Tradizione" undertakes to send to the customer the products selected and ordered with the same procedures as the previous point, through courier and/or the forwarder of trust.

4.2 The delivery is carried out to the address specified in the moment of the order which can be different from the customer's address.

4.3 In any case, the delivery schedule are not more than 30 days starting from the day after the confirmation of the purchase order sent to the customer and the related payment of the order.

4.4 The delivery schedules indicated on the web-site are those agreed with the couriers which work with "Saggezza e Tradizione". In no cases "Saggezza e Tradizione" can be considered responsible of any delays done by the above cited couriers or due to certain periods of the year with more congestion. Except in case of clear expression by "Saggezza e Tradizione", the delivery is considered at planned road.

4.5 The delivery expenses are supported by the Customer, they are calculated on the basis of weight/volume/destination of the shipment of the ordered products. The payment of the goods made by the Customer will be carried out using a bank transfer paid in advance. The Customer won't add expenses different by the total order.

4.6 The customer who wishes to modify the address of the goods delivery after having sent the order, can communicate it through the section "Contact us", through e-mail or calling us asking the change: the request will be accepted only if the order hasn't been processed already.

4.7 The delivery of the Products is subjected to the payment, which can be done by the Costumer, of the related price with the means chosen by "Saggezza e Tradizione".

4.8 Conditions and terms of delivery different from those considered in the General Conditions have to be agreed in advance between the costumer and "Saggezza e Tradizione" and the latter has to accept it in written mode.

5.1 The sale prices of the products could be subjected of any modifications. It is needed to read it before the sending the order.

5.2 All the prices of sale of the Products will be expressed on the web-site directly and exclusively to the costumer interested or by one of its represented/responsible authorized person and they are expressed in Euro.

5.3 Except where it's differently indicated, the prices of the products are free producer and they don't include VAT or other taxes. VAT and other taxes will be adopted when emitting invoices as expected from law ways and times.

5.4 The prices of the single products, everytime expressed on the web-site, cancel or replace the previous ones.

5.5 The prices applied are those findable on the web-site in the moment of the purchase order of the Costumer.

6.1 "Saggezza e Tradizione" doesn't have the responsibility for the use the Costumer wants to do with the goods bought, nor it is responsible of the failed earnings of the Costumer for its fault.

6.2 Saggezza e Tradizione doesn't have any responsibility for problems met during the transportation, for force majeure of any entity and kind nor in case it doesn't succeed in carrying out the shipment in the time agreed. The problems of force majeure are, including but not limited to, crashes, actions of the public authority, general and not general strike of its employees or the ones working for Saggezza e Tradizione, and also all the events of unpredictable nature and any occasion, which are out of control of the latter, can impede, totally or partially, the work within the agreed times.

6.3 Saggezza e Tradizione is not responsible towards the Costumers for any damage, loss and costs being subjected to the lacking or delayed implementation of the agreement for the above cited reasons.

6.4 Saggezza e Tradizione doesn't answer for the problems enduced by the disconnection, the suspension of the web-site and for the loss of data.

6.5 The images of the offered products for the sale couldn't have the same figure of the reality in terms of illustration and colours due to the browser or the kind of monitor used. The images can be provided only as a guide.

7.1 The costumer undertakes to control the fact that the products have no variation. The order done by the latter is valid as acceptance of the various updates of the products prices.

7.2 The Costumer states of having read the present general conditions before the confirmation of the on-line purchase of the Products and undertakes, once terminated this purchase procedure, to provide for the printing and the storing of the present general conditions and also of the specific features of the Product object of the single purchase.

7.3 The Costumer undertakes, once received the invoice through e-mail, to print and store the document.

7.4 In the moment of the goods delivery of the courier, it's compulsory the presence of the Costumer or one representative of him to control that the packaging is whole and clean and that the received Products are the same of those of the Order.

The Costumer must control:

- that the number of the delivery packages are the same of the ones written on the transportation document
- that the packaging must be whole, non-damaged nor wet or modified. This is valid also for the materials used for the packaging (sticky tape or metal strapping).

Possible damage to the packaging and/or to the product or the non-correspondence for the number of the packages or of the indications, must be notified immediately, by placing "WRITTEN GOODS UNCHECKED" on the proof of delivery of the courier specifying the reason of the reserve (for example: pushed or perforate package). The costumer must send to the address [amministrazione@saggezzaetradizione.com](mailto:amministrazione@saggezzaetradizione.com) a communication of the done "collection with reserve", attaching the copy of the document of the courier with the written notification and photos of the demonstrated damages. Once signed the courier's document, the Costumer may not oppose objection on the external characteristic of the delivered goods. Any problems concerning the physical, correspondence or completeness of the received goods must be reported the days of the receipt delivery, as provided herein.

7.5 The service provides for the products' delivery in the day and times agreed with the costumer within the address indicated in the moment of the order. If the delivery cannot be done for the costumer's fault, for example if he or one of his trusted person are not present, the products will be kept stored within the warehouse of the Courier for a maximum of 3 days. During these days the Costumer can contact directly Saggezza e Tradizione in order to agree for the delivery or to modify the address of the same. The transport expenses and the related charges linked to the goods' storing within the courier, will be attributed to the costumer and just after the payment the delivery will be done.

In case the collecting cannot be done or it's impossible to deliver again the products stored within the courier's warehouse within 3 days the order will be automatically canceled and the goods will go back to the whole and exclusive availability of Saggezza e Tradizione. The transport expenses, the related charges linked to the storing of the goods within the courier, the expenses of return goods within the company warehouses will be attributed to the customer. The Costumer will be reimbursed of the purchase value without the above-cited expenses and the expenses/obligations Saggezza e Tradizione will be responsible to for the deposit, only with an agreement in advance between the costumer and Saggezza e Tradizione and accepted by the latter in writing.

7.6 No returned goods are possible in relation to any products received as gift by our customer/supplier.

8.1 In reference to Products and related prices Saggezza e Tradizione saves the right to carry out modifications, on the basis of changing condition of market, to the suspension of the availability of the Products and to the price modifications fixed by its sellers or producers.

8.2 Saggezza e Tradizione saves the right to modify the Agreement and the control of our proposals, being understood the rights in the interim acquired by the Customers with the improvement of the purchase procedure.

8.3 All the modifications regarding the Agreement and the control of our proposals will be transmitted by Saggezza e Tradizione to the Costumers, always through telematic tools, and it will be considered effective starting from the day in which the related notice appears on the Web-site or sent by e-mail.

9.1 The Customer can pay the ordered Products through:

- advanced bank transfer.

9.2 The payment through bank transfer, must be issued in favor of:  
"Saggezza e Tradizione" via Roma n°40 Seulo (CA) - Sardinia - ITALY.

Bank details for Bank transfer:

IBAN            IT            19            C            01005            41130            000000000836

COUNTRY      CHECK          CIN          BANK(ABI)    AGENCY(CAB)            C/C NUMBER  
CODE          DIGIT

Using the bank transfer payment, the order will be activated after the verification, by the side of Saggezza e Tradizione, of the affective payment. In order to speed the operations of the orders carrying out, the customer needs to indicate in the provision of the bank transfer, the name of the buyer and the order number.

10.1 Saggezza e Tradizione "Our proposals" are valid while stocks last of the Products and in purchase limits indicated on the Web-site.

10.2 When there is the shipment of a gift Product, together with one or more purchased Products, the Costumer receive the gift Product only after his explicit acceptance which will be demonstrated with the insertion of the order. No replacement or returned goods is possible in relation to any Products received as gift.

10.3 The offer of gift Products is valid while stocks last.

11.1 Every controversy related to the application, implementation, interpretation and violation of the agreement stipulated online by the Customer or displayed with the insertion of the order, is submitted to Italian laws.

11.2 The Court of Cagliari – Sardinia – Italy is competent for any controversy among the parties with regard to this.

11.3 When the domicile or residence of the Costumer are not in the Italian territory, the competent Court is that of Cagliari – Sardinia - ITALIA.

12.1 The agreement stipulated by the Costumer online or demonstrated with the insertion of the order, are regulated by the Italian laws.

12.2 For what is not explicitly expressed here, there are the laws applicable to the relations, and in this case exposed in the agreement stipulated online by the Costumer or displayed with the insertion of the order.

12.3 The Costumer states he read carefully and accepted all the General Conditions of selling of Saggezza e Tradizione.

13.1 The trademarks and every distinctive sign indicated and used in the present web-site, are property of Saggezza e Tradizione. No use of these trademarks or sign is admitted except the case in which there is a written authorization of Saggezza e Tradizione.

13.2 The property of the copyrights on all the programs for processor and on the related documentation, the sources codes, and on all the databases and on every material contained in the present is linked to Saggezza e Tradizione.

13.3 Saggezza e Tradizione approves to have a sight, copy, download and print the documents available in the present web-site only for exclusive personal use and not for commercial or informative use. In every case, they can't be spread, shared or modified. The reprinting, the copy or the redistribution for commercial purposes of materials or elements of the present web-site is strictly forbidden in case there is no written authorization by Saggezza e Tradizione.

14.1 The use of personal data will be carried out in respect of what is established by law. The data will be used in every moment the Customer wants to ask for updating or deleting writing to "[info@saggezzaetradizione.com](mailto:info@saggezzaetradizione.com)" and/or "[amministrazione@saggezzaetradizione.com](mailto:amministrazione@saggezzaetradizione.com)". The owner of the data is Saggezza e Tradizione, which guarantees the data will not be spread or given to third party.

For the communications provided for the General Condition of Sale, the Customer can contact Saggezza e Tradizione in the following ways:

From Italy and abroad:

phone number: +39/3335040708

E-mail: [amministrazione@saggezzaetradizione.com](mailto:amministrazione@saggezzaetradizione.com)

E-mail: [info@saggezzaetradizione.com](mailto:info@saggezzaetradizione.com)

E-mail: [saggezzaetradizione@pec.it](mailto:saggezzaetradizione@pec.it)

Or using the web-site "[www.saggezzaetradizione.com](http://www.saggezzaetradizione.com)" in the section "Contact us"



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